

**Agenda**  
**DMC Southwark Patient Participation Group Meeting**  
**Date: 11<sup>th</sup> May 2022**  
**Time: 17:30pm- 18:30pm**  
**At Site- Chadwick Road or via Microsoft Teams**

**Expected Attendance:**

Name	Position / Organisation	Initials
Tim Pearce- Chair	Practice Manager- CR/CPR	TP
	Chairperson on behalf of PPG.	PR
	CR	AF
	CR	CW
	CR	HC
	CR	JB
	CR	KH
	CR	WS
Sam/Karen- Minutes		

Item	Time	Agenda	Initials
1.	17:30	<u>Welcome.</u>	TP
2.	17:35	<u>Review Previous Minutes and Action Log.</u>  <u>Minutes- CR- 2<sup>nd</sup> February 2022.</u>  <u>Action Log.</u>	TP
3.	17:40	<u>Presentation regard 'improving patient Access'.</u>	TP
4.	17:50	<u>Open discussion Q. what volume of appointment (daily) % to be made available for online booking?</u>	ALL
5.	18:00	<u>Telephone appointment systems – is 8am the best time to open daily appointment?</u>	ALL
6.	18:05	<u>Consultation types.</u>	ALL
7.	18:10	<u>Merger of Crystal Palace Road AND Chadwick Road PPG's.</u>	TP
8.	18:15	<u>Patient Free talk.</u>	ALL



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9.	18:25	<u>AOB.</u>	ALL
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